



3 July 2009

FOR IMMEDIATE RELEASE

ATTENTION: CHIEF REPORTERS
CIVIC REPORTERS

Surveys posted to Invercargill residents

The Invercargill City Council is today posting out 3,300 surveys to randomly selected Invercargill ratepayers and residents asking their views on community services currently provided by the Council.

Corporate Planner Pamela Gare said that this year's survey was the last in a series of three and focussed on eight activities under the Community Services area. The previous two surveys focussed on Infrastructural Services (e.g. water, roading) and Regulatory Services (e.g.) building consents and animal control)

The activity areas being surveyed this year as part of Community Services are:

1. Public toilets
2. Libraries and archives
3. Housing care
4. Passenger transport
5. Theatre services
6. Solid waste management
7. Community development
8. Pools

Mrs Gare said the responses would be collated by an independent consulting firm (Orange Consulting Limited), to ensure confidentiality of reply. Orange Consulting Limited had undertaken all three surveys to ensure consistency of approach.

"The information is analysed and reported back to Council and that then allows Council to review the levels of service that the community wants. For example, the results of the survey may identify areas within these activities where the community would like improvements."

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Mrs Gare said if people receive a survey in the mail, it is important that they complete the documents because it is a key opportunity to tell Council their views on these services.

Included with the survey are a postage-paid envelope and an opportunity to participate in a prize draw. Replies are due back on 24 July, she said.

ENDS.

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