



14 July 2009

FOR IMMEDIATE RELEASE

ATTENTION: CHIEF REPORTERS
CIVIC REPORTERS

People urged to complete Council survey

The Invercargill City Council is reminding people who received a Council survey about levels of service to return their completed forms by 24 July.

Corporate Planner Pamela Gare said that 3,300 surveys had been sent to Invercargill ratepayers and residents asking their views on community services currently provided by the Council.

Mrs Gare said she was delighted that 680 completed surveys had been returned so far and she encouraged people to take the time to fill out and return the survey in the freepost envelope provided.

“The more replies Council receives, the more confident Council can be in the survey results provided. These may result in Council changing the level of service to reflect the community’s views.”

All completed surveys, accompanied by a prize draw form, would be eligible to win one of three \$100 meal vouchers, she said.

Mrs Gare said that this year’s survey was the last in a series of three and focussed on eight activities under the Community Services area. The previous two surveys focussed on Infrastructural Services (e.g. water, roading) and Regulatory Services (e.g. building consents and animal control)

The activity areas being surveyed this year as part of Community Services are:

1. Public toilets
2. Libraries and archives
3. Housing care
4. Passenger transport
5. Theatre services

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6. Solid waste management
7. Community development
8. Pools

Mrs Gare said the responses would be collated by an independent consulting firm (Orange Consulting Limited), to ensure confidentiality of reply. Orange Consulting Limited had undertaken all three surveys to ensure consistency of approach.

Mrs Gare said if people receive a survey in the mail, it is important that they complete the documents because it is a key opportunity to tell Council their views on these services, she said.

ENDS.

Inquiries, Pamela Gare, Corporate Planner, 2111-619.