



PERFORMANCE REPORT

As at 31 December 2024





PERFORMANCE REPORT

As at 31 December 2024

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Traffic Light Colour Key & Report Guide

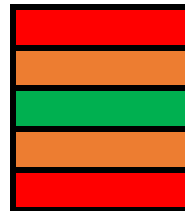
Non Financial Performance

On target or achieved
Being monitored
Not achieved
No measure available



Financial Performance

Less than 90%
Between 90% and 95%
Between 95% and 105%
Between 105% and 110%
More than 110%



Revenue

Positive variance (+) = YTD Actual income higher than budget
Negative variance (-) = YTD Actual income lower than budget
Positive variance (+) = Full year budget income higher than plan
Negative variance (-) = Full year budget income lower than plan

Capital Delivery Performance

Less than 90%
Between 90% and 95%
Between 95% and 105%
Between 105% and 110%
More than 110%



Expenses & Capital

Positive variance (+) = YTD Actual spend lower than budget
Negative variance (-) = YTD Actual spend higher than budget
Positive variance (+) = Full year budget spend lower than plan
Negative variance (-) = Full year budget spend higher than plan

Financial numbers

Plan = Year 1 of the Long-term Plan 2024-2034

Actual financial figures within the report for quarters 1, 2 & 3 are based on an invoices processed. It excludes work that may have been completed during the period but the invoice has not been raised.

Actual financial figures within the report for quarter 4 include but invoices processed and an accrual for work that may have been completed during the year but the invoice has not been raised.



PERFORMANCE REPORT

As at 31 December 2024

Section 1 - Council Performance Summary

Non Financial Performance

Financial Performance

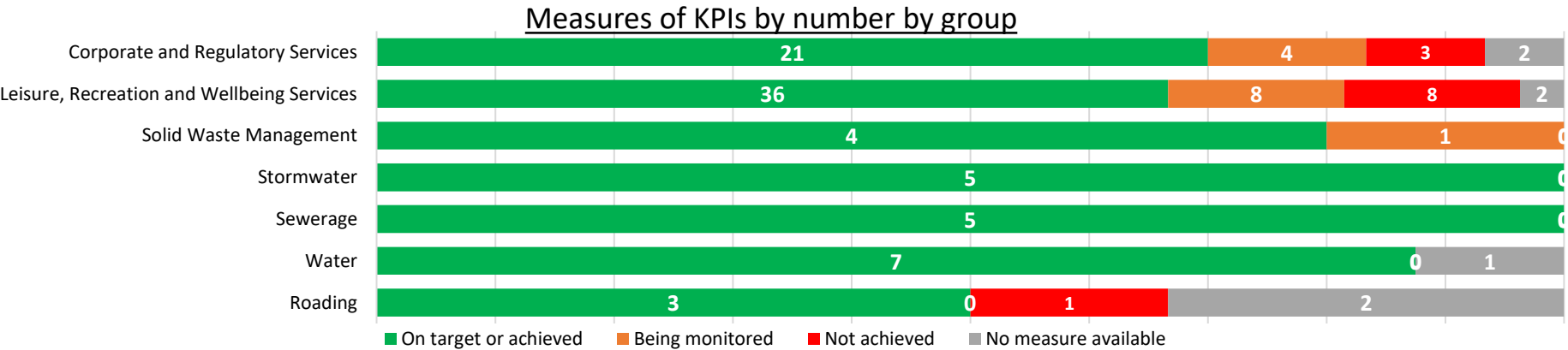
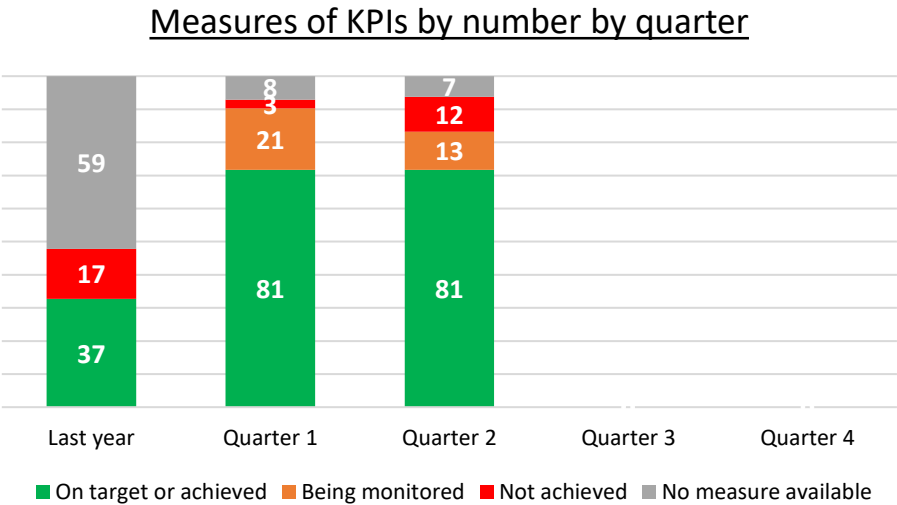
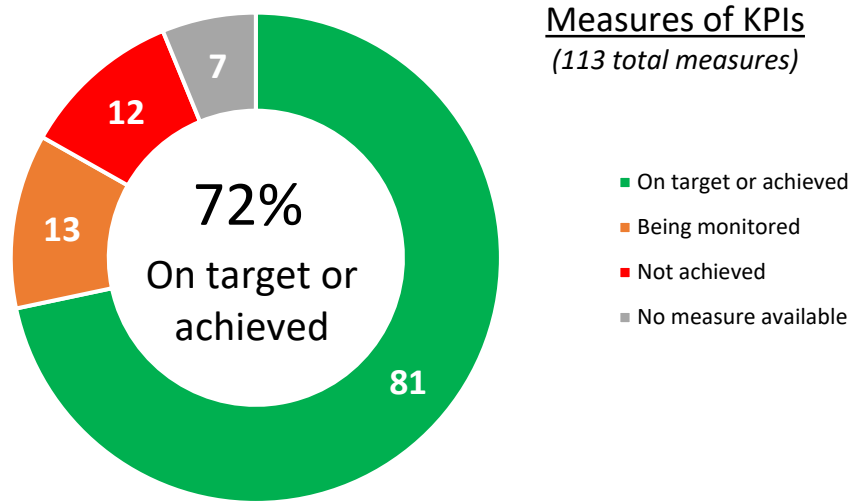
Capital Delivery Performance



Invercargill City Council

Council Summary

Non Financial Performance				
Level of Service (total 40)	On target or achieved	Being monitored	Not achieved	No measure available
	2460%	1025%	513%	13%



Council Summary

Non Financial Performance

The 2024–2034 Long-term Plan identified 40 levels of service and 113 measures against which performance would be measured for its activities. The levels of service identify areas of performance Council wanted to provide to its community and the measures are performance indications as to whether the levels of service have been achieved.

Of the 40 levels of service, 24 (60%) are on track to be met in 2024/2025 (down from 65% in Quarter One), 10 (25%) are being monitored as potential risks (down from 28% in Quarter One) and five (13%) will not be met (up from 5% in Quarter One). The following areas are no longer on track: one public transport level of service is at risk and three levels of service will not be met (roading, aquatic services and venue and events services).

Similar to Quarter One, of the 113 performance measures, 81 (72%) are on track to be met (compared to 68% in Quarter Two of 2023/2024).

There are a further 13 measures which are currently being monitored (12%), and 12 which cannot be met this year – three require 100% delivery (and have not been met in Quarters One and/or Two), two relate to public visits to Te Pātaka Taoka Southern Regional Collections Facility, five relating to hireage of Council venues, and one relating to the number of fatalities and serious injury crashes and unplanned pool closures, respectively.

Two performance measures were not planned to be and will not be reported in 2024/2025 – annual number of Te Unua Museum of Southland users and voter participation.

Performance across the three waters areas remains strong, with no areas at risk of non-delivery.

Three of the six roading measures are on track to be achieved.

Of the remaining three, the final count of serious injury and fatalities crashes is not usually available until the end of the financial year, however, reports to date indicate that it's very unlikely the KPI will be met. For the remainder of the year, Council plans to focus on crash reduction and pedestrian safety with regular analysis of data and forward planning. Council partners with Southland District Council and Gore District Council for a region-wide approach to the road safety for all modes (pedestrians, cyclists and motorists). However, central funding for road safety promotion has been reduced and Council has had to adjust the reach of these programmes to match funding.

Council Summary

Non Financial Performance

Most Solid Waste performance measures continue to be on track, with the exception of one currently being monitored.

The majority of the Leisure, Recreation and Wellbeing measures remain on track to meet the yearly targets. Council facilities and services continue to see strong demand, with usage to date exceeding the totals for the same period of 2023/2024 – this includes parks, Splash Palace, He Waka Tuia, library and bus patronage.

Highlights from the Corporate and Regulatory Services areas include:

- Steady increase in the number of projects supported by the Community Wellbeing Fund (39 at the end of Quarter Two of 2024/2025 compared to 30 for the same period last financial year).
- All food premise registrations, alcohol licences and LIM reports are issued within the statutory timeframes.
- Satisfaction with building, planning and property records as well as consenting process continues to be well above target.
- 98% of requests for services are under investigation or closed within 10 working days of being raised. All other Corporate Services measures are on track to be met.

Five of the seven Property Services measures remain on target. The remaining two, relating to the use of public toilets, are being monitored.

All but one of the Investments measures are on target. Net interest income is being monitored due to the ICL advance balance decreasing and therefore reducing the interest received.

Satisfaction

Quarter Two saw a slight lift in satisfaction across most facilities. Satisfaction is a complex multifactor indicator which reflects a large number of underpinning trends, including direct experience, word of mouth, experience v. level of expectation which change over time, background levels of general satisfaction, weather/ seasonal factors and many other things!

Council Summary

Non Financial Performance

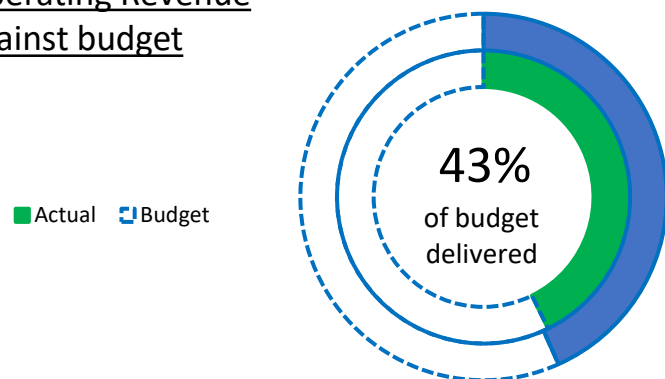
Council undertook on-site surveying at Splash Palace in Quarter Two, with 100 responses collected. These results have had an impact on the cumulative satisfaction results for the year. It has always been understood that the change of methodology away from phone to online surveying contains a negativity bias. These results give an indication of the potential scale of this impact. Further on-site surveying is planned for other leisure, recreation and wellbeing activities through the remainder of 2024/2025 and into next financial year. The potential to add weighting of these results is being explored with the survey provider.

Council Summary

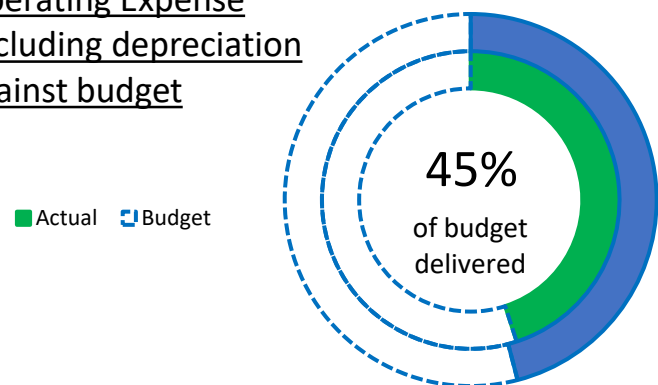
Financial Performance

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$15 million	\$14.8 million	\$0.2 million	\$41 million	\$43.9 million	\$-2.9 million

Operating Revenue against budget



Operating Expense excluding depreciation against budget



Net operating surplus By activity excluding depreciation	YTD Act vs Bud Variance (\$000)	Full Year Bud vs Plan Variance (\$000)
Infrastructure		
Water	- 300	+ 2
Sewerage	+ 897	+ 4
Stormwater	+ 340	+ 3
Roading	- 273	- 1,769
Solid Waste	+ 615	+ 161
Leisure, Recreation and Wellbeing Services		
Aquatic Services	- 202	- 228
Arts, Culture and Heritage	+ 563	+ 6
Elderly Persons Housing	+ 2	-
Libraries	+ 48	- 4
Public Transport	- 484	+ 403
Parks and Reserves	- 303	- 40
Venues and Events Services	+ 76	-
Corporate and Regulatory Services		
Democratic Process	+ 22	- 97
Regulatory Services	- 199	+ 1
Investments	+ 387	- 729
Property Services	- 15	-
Corporate Services	- 967	- 621
Total ICC	+ 207	- 2,908

Variance Colour Key:

Less than 90% or greater than 110%

Between 90%-95% or between 105%-110%

Between 95%-105%

Council Summary

Financial Performance

For the six months to 31 December 2024, excluding depreciation, the Council had a net operating surplus of \$15.0 million. This is \$0.2 million better than budget of \$14.8 million.

Including depreciation, Council had a net operating deficit for the first half of the year of \$7.5 million, this is \$0.2 million better than the \$7.7 million deficit budgeted and \$4.0 million better than the same period last year.

Total revenue for the six months up to 31 December 2024 was \$64.3 million, lower than budget by \$0.8 million and higher than last year by \$9.8 million.

Total expenditure for the six months up to 31 December 2024 was \$71.8 million, lower than budget by \$1.0 million and higher than last year by \$5.8 million.

From an activity view, seven of the 17 activities' net operating financial performance were lower than budget by more than 5% variance. These include:

Water – Lower water usage billing revenue has been generated as a number of customers are using their annual free allowance and wet weather has contributed to lower sales.

Roading - Subsidy revenue is tracking lower with the funds from the December claim was not received until Quarter three.

Aquatic Services – General admissions revenue is down on budget with economic conditions encouraging frequent visitors to purchase memberships to reduce their costs. Electricity and woodchips consumption, which is used to heat the pool, was higher in Quarter Two due to the adverse weather conditions.

Public Transport – Revenue is lower as there was a delay in the November claim for NZTA Waka Kotahi, which was received in Quarter three. Total Mobility expenses is also running higher.

Parks and Reserves - Forestry revenue is under achieved due to some of this year's planned harvest being processed in 2023/2024 to take advantage of the market price in the last financial year. Cemeteries, crematorium and sportsground revenue is also lower than anticipated. It is unlikely that demand will increase to meet budget.

Regulatory Services – Environmental Services revenue is lower than anticipated due to reduced parking fine volumes as a result of the infringement fee increase set by Government which came into effect on 1 October 2024, and has reduced the number of consumers not paying for parking. Planning and Building has seen an increased volume of commercial consents during the first half of the year which has required higher use of contractors to complete, which will be recovered through fees. Grant expenses for the Seismic grant have been uplifted faster than anticipated but will be managed within the budget.

Corporate Services – Expenses are more than anticipated due to Local Water Done Well analysis work completed and timing differences in the staff cost

Council Summary

Financial Performance

Budget Changes

During quarter two, changes were made to the 2024/2025 budget. These are detailed in the Schedule of changes to the plan (Budget) section of the Performance report attachment.

The key budget changes included in the December 2024 Performance report that Council will be asked to approve include:

Operational

-\$1.2 million lower subsidy revenue from NZTA Waka Kotahi to reflect the approved subsidised operational and capital programmes for the 2024-2027 period.

-\$0.8 million lower interest revenue due to A) the short-term advance of \$18 million to Invercargill City Holdings Limited was repaid in July 2024, four months earlier than planned in the Long-term Plan, B) the average balance of the Invercargill Central advance is lower than planned due to repayments received.

+\$0.7 million higher insurance premiums than planned, reflecting world-wide trend in insurance risk and rising asset replacement values.

+\$0.3 million higher depreciation adjustment to align with capital programme movements and updated asset register.

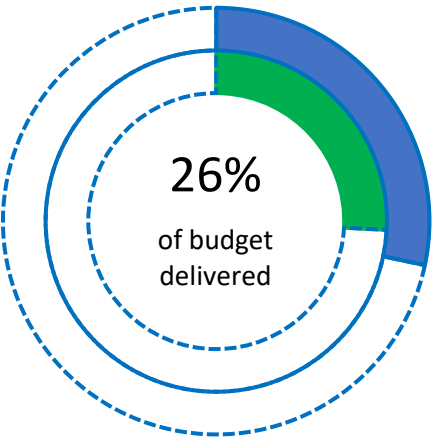
+\$0.4 million higher expense for ICC share of the Ocean Beach remediation work.

Invercargill City Council

Council Summary

Capital Delivery Performance

Capital spend against budget



Actual spend Budget

Actual spend to date

\$19.7 million

Total Budget for year

\$76.3 million

Total Plan (100% Delivery)

\$92.7 million

Estimated Delivery % for year

82% Budget vs 100% Plan

89% Plan Delivery %

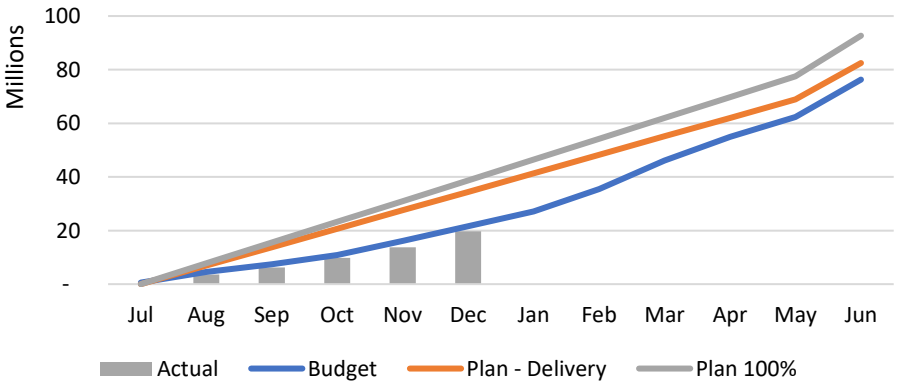
Capital expenditure of \$19.7 million has been spent in the first six months to 31 December 2024. This is lower than budget by \$1.9 million and is higher than last year spend by \$2.8 million. The programme has been slower in the first half of the year with capital contracting is traditionally slower in quarter one and wet weather in quarter two delaying work from being carried out.

There are a number of larger projects that are planned to be progressed over the remainder of the year, including Project 1225 and the completion of Branhholme Pipeline.

As signalled at the time of adoption of the Long-term plan, Council’s capital programme is a step change from the trend history of Council. This is being driven both by renewals in the horizontal infrastructure as the system ages and by the Council’s more ambitious project programme. Council’s delivery is increasing but not fast enough to keep pace with the planned programme. There is a review being undertaken to realign the capital programme to what can be delivered this year. This is expected to lower the budget down to approximately \$70 million.

The key budget changes included in the December 2024 Performance report that Council will be asked to approve include:

- \$5.0 million revision to phasing of Te Unua project to align with expect spend in 2024/2025. Total project spend was increased to align with Council approval in October 2025
- \$1.7 million revision of the Roding & Public Transport capital programmes to align with NZTA Waka Kotahi approved funding programme.
- \$1.2 million removal of duplication error within the plan as capital renewal for water supply pipes was also included as part of the Branhholme pipe line project.
- \$1.0 million of capital deferred to future years as programme will not be completed this year. This includes feasibility work for the Additional Pool at Splash Palace to be built in 2033-2034 and Splash Palace changing rooms renewal work.





PERFORMANCE REPORT

As at 31 December 2024

Section 2 - Activity Performance

Water

Sewerage

Stormwater

Roading

Solid Waste

Leisure, Recreation and Wellbeing Services

Aquatic Services

Arts, Culture and Heritage

Elderly Persons Housing

Libraries

Public Transport

Parks and Reserves

Venues and Events Services

Democratic Process

Regulatory Services

Investments

Property Services

Corporate Services

Corporate and Regulatory Services

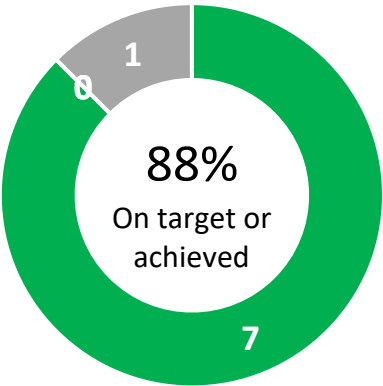
Support of External Organisations



Wai

Water

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(8 total measures)

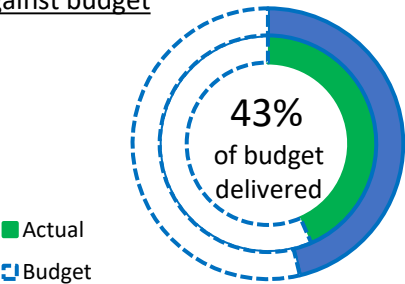
- On target or achieved
- Being monitored
- Not achieved
- No measure available

All Water Activity measures are set by the DIA. All but one remain on track to meet their targets for 2024/25. The water loss percentage will be available in Quarter Four.

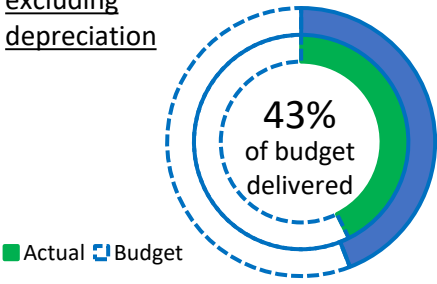
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$3.4 millions	\$3.7 millions	-\$0.3 millions	\$7.7 millions	\$7.7 millions	+\$0.0 millions

Operating Revenue
against budget



Operating Expense against budget
excluding depreciation



Water usage billing revenue is lower in the first half of the year as many customer are using their free allowance and wet weather has contributed to lower sales.

Sewerage

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(5 total measures)

- On target or achieved
- Being monitored
- Not achieved
- No measure available

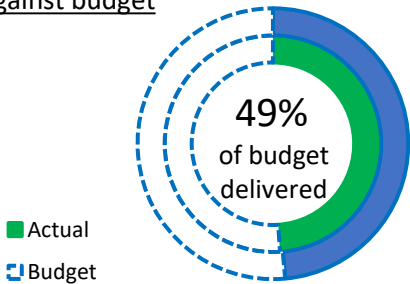
Sewerage Activity covers the pipes, pumping stations and treatment plants for the collection, treatment and disposal of sewage in order to enhance the health and wellbeing of Invercargill residents.

The performance measures are set by the DIA, and remain on track to meet their annual targets.

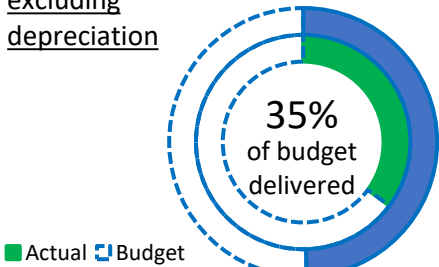
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$4.1 millions	\$3.2 millions	+\$0.9 millions	\$6.7 millions	\$6.7 millions	+\$0.0 millions

Operating Revenue against budget



Operating Expense against budget excluding depreciation



Expenses are favourable due to lower reactive maintenance required this year due to improved schedule maintenance.

Sewerage model calibration and emptying Clifton sludge pond 1 due to happen in the second half of the year.

Stormwater

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(5 total measures)

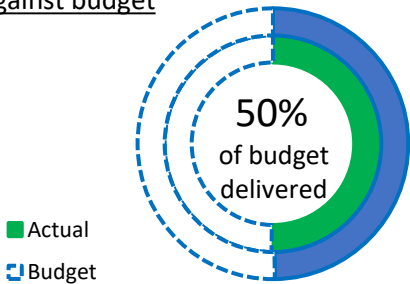
- On target or achieved
- Being monitored
- Not achieved
- No measure available

The Stormwater Activity ensures that Invercargill’s rivers, streams and estuary are not adversely affected by stormwater contamination discharges.
At the end of Quarter Two, all measures remain on track to meet their annual targets.

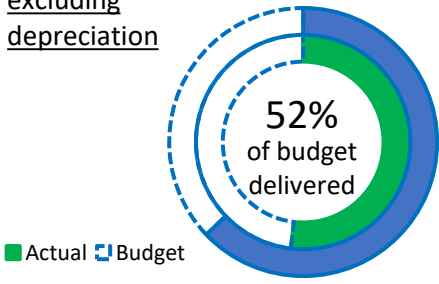
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$1.9 millions	\$1.6 millions	+\$0.3 millions	\$3.9 millions	\$3.9 millions	+\$0.0 millions

Operating Revenue
against budget



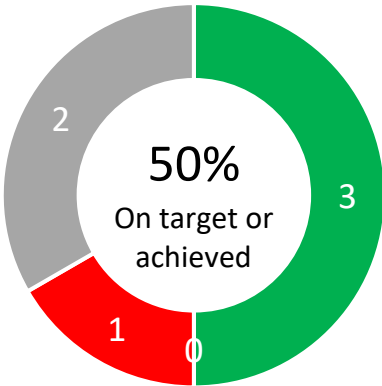
Operating Expense against budget
excluding depreciation



Expenses are favourable with lower rates expense incurred for the year. This is due to lower rate increases below the average on some of the stormwater properties. Budget will be revised in Quarter 3.
Depreciation expense budget has been reduced for the year by \$300,000 due to variations between the actual & estimated 2023/2024 revaluation plus movements within the capital programme.

Roading Services

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(6 total measures)

- On target or achieved
- Being monitored
- Not achieved
- No measure available

The Roothing Activity is responsible for providing a safe, connected and accessible transport system within Invercargill City.

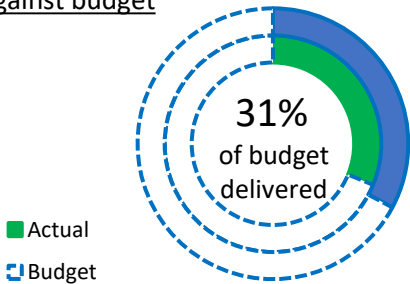
Three measures are on track to meet their targets for 2024/2025.

The number fatalities and serious injury crashes has exceeded the 2023/2024 result by two crashes and therefore, the target cannot be met. This measure is set by the Department of Internal Affairs (DIA) and the annual targets are expected to decrease each year, with a target of zero by 2030 (in line with the Government's Road to Zero Strategy).

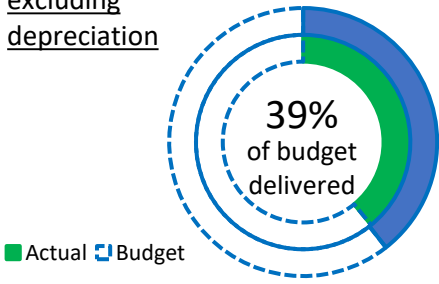
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$2.4 millions	\$2.6 millions	-\$0.3 millions	\$9.9 millions	\$11.6 millions	-\$1.8 millions

Operating Revenue
against budget



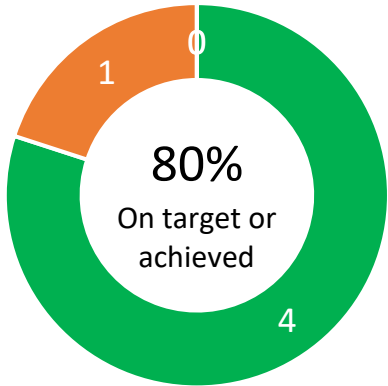
Operating Expense against budget
excluding depreciation



Budget is aligned to NZTA Waka Kotahi agreed final allocation. Operational allocations did not vary largely from the Plan. Capital expenditure was reduced materially in Safety improvements of -\$2.5m and Footpath renewal of -\$1m, ICC funded share of these amounts have been added back in for those categories, \$700,000 and \$300,000 respectively to align with ICC rate revenue generated. Budget subsidy has been reduced to reflect the reduced funded allocation from NZTA Waka Kotahi of \$2 million. The work program is advancing well and will accelerate during the warmer weather in the second half of the year. Subsidy revenue is tracking lower with the funds from the December claim was not received until Quarter three.

Solid Waste Management

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(5 total measures)

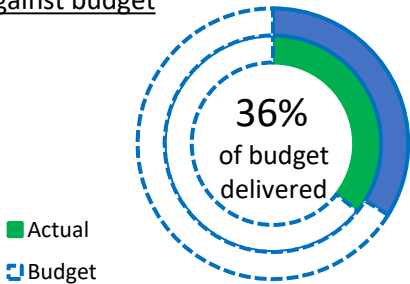
- On target or achieved
- Being monitored
- Not achieved
- No measure available

Council continues to see an overall reduction in waste output which may be attributed to economic conditions and associated impact on consumer expenditure and consumption. Similar to Quarter One, four of the five performance measures are on track to meet their target. Regional discarded materials rate is being monitored as it is currently tracking higher compared to the same period in 2023/24. WasteNet continues to invest in education campaigns and initiatives to support waste minimisation and diversion.

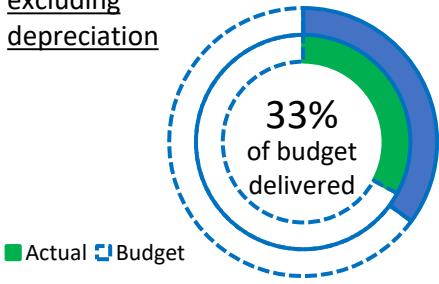
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.6 millions	-\$0.1 millions	+\$0.6 millions	\$0.4 millions	\$0.2 millions	+\$0.2 millions

Operating Revenue
against budget



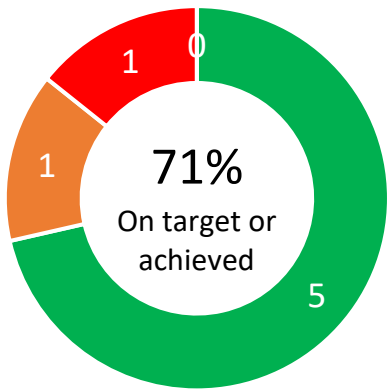
Operating Expense against budget
excluding depreciation



There was a notable reduction in waste volumes generated across the region throughout 2023/24 in comparison to historic averages. This was largely attributed to economic conditions which resulted in reduced consumer expenditure and consumption, and thus waste generation. This pattern has continued to date in 2024/25. WasteNet is continuing to educate the community to improve waste minimisation and recycling results. Budget was increased for higher waste levy revenue now expected. The YTD budget net operating deficit reflects timing differences between revenue received and expenses paid.

Aquatic Services

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs (7 total measures)

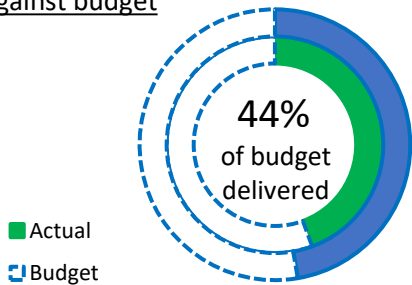
- On target or achieved
- Being monitored
- Not achieved
- No measure available

Splash Place continues to be well utilised with overall users and learn to swim participation on target. Satisfaction improved in the second quarter, likely due to on-site surveying. The number of unplanned pool closures has exceeded the yearly target. This is being closely monitored however, it is an area where Council has little control over.

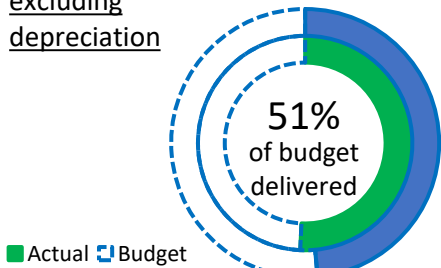
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
-\$0.3 millions	-\$0.1 millions	-\$0.2 millions	-\$0.2 millions	\$0.0 millions	-\$0.2 millions

Operating Revenue against budget



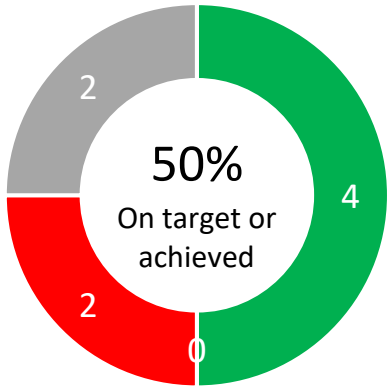
Operating Expense against budget excluding depreciation



General admissions revenue is down on budget with economic conditions encouraging frequent visitors to purchase memberships to reduce their costs. Electricity and woodchips consumption, which is used to heat the pool, was higher in Quarter Two due to the adverse weather conditions. This is expected to reduce over Quarter Three with warmer summer months. Salaries and wages expenses are currently lower than anticipated but will increase during the summer holiday period. The YTD budget net operating deficit reflects timing differences between revenue received and expenses paid.

Arts, Culture and Heritage

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(8 total measures)

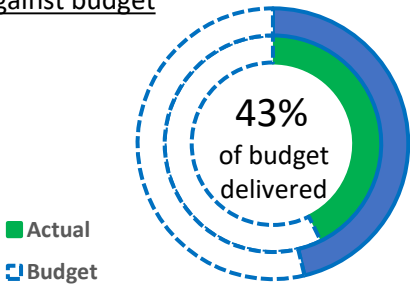
- On target or achieved
- Being monitored
- Not achieved
- No measure available

He Waka Tuia performance measures remain on track to meet their annual targets. Due to the condition of Te Pātaka Taoka not being operational, its two performance measures focused on visit numbers, will not be achieved in 2024/25.

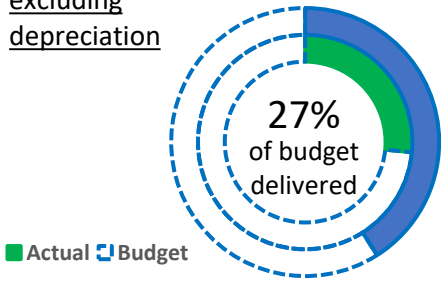
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$1.0 millions	\$0.4 millions	+\$0.6 millions	\$0.3 millions	\$0.3 millions	+\$0.0 millions

Operating Revenue against budget



Operating Expense against budget excluding depreciation



During Quarter two, Council withdrew from the Southland Regional Heritage Committee and therefore ended the grant payments to the committee. The rates funding for the grant, which would be paid back to Council via Te Kupeka Tiaki Toaka Trust, will instead be retained in Council for the operations the collections area. The budget currently does not reflect the change in process and will be revised in Quarter three.

Elderly Persons Housing

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(4 total measures)

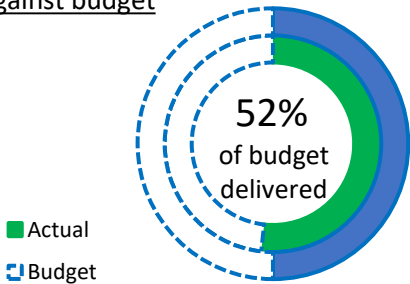
- On target or achieved
- Being monitored
- Not achieved
- No measure available

Council’s housing units continue to be occupied in excess of the 95% target, and to date all requests for service have been responded to within the specified timeframes and regular inspections are undertaken every six months.

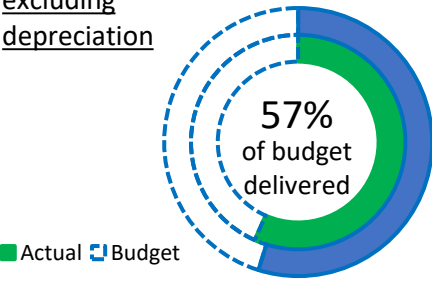
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.1 millions	\$0.1 millions	+\$0.0 millions	\$0.3 millions	\$0.3 millions	+\$0.0 millions

Operating Revenue
against budget



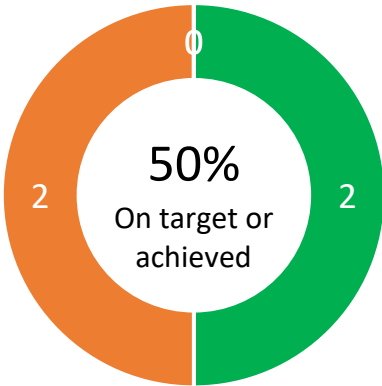
Operating Expense against budget
excluding depreciation



Tenancy revenue is more than anticipated, offset by higher maintenance costs as the service is currently experiencing a high turnover of tenancy and refurbishing cost. This should even out across the year.

Libraries

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs (4 total measures)

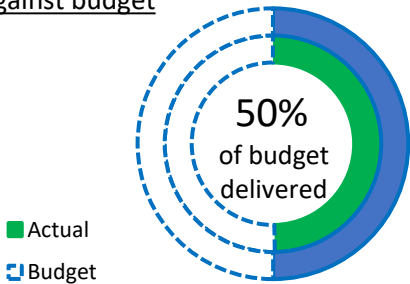
- On target or achieved
- Being monitored
- Not achieved
- No measure available

Library Services encourages lifelong learning, digital literacy and reading across all ages and abilities, as well as collecting, preserving and guiding access to quality information. User numbers (including website engagements) are on track to reach the 500,000 target for the year. However, satisfaction and percentage of new collection items added continue to be monitored.

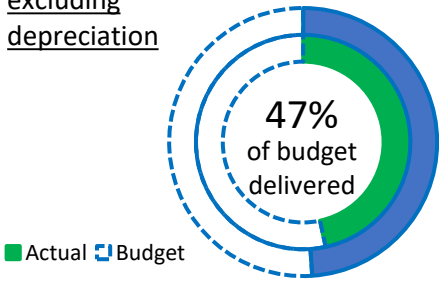
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.3 millions	\$0.3 millions	+\$0.0 millions	\$0.5 millions	\$0.5 millions	-\$0.0 millions

Operating Revenue against budget



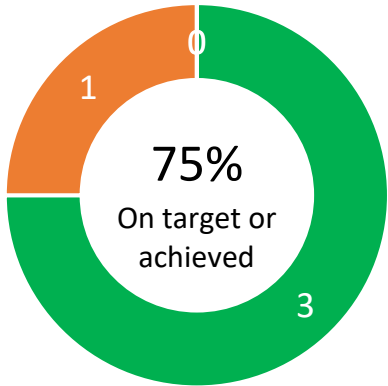
Operating Expense against budget excluding depreciation



Salaries and wage expenses are less than anticipated for the first half of the year due to timing variances between actual and planned staffing movements.

Public Transport

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs (4 total measures)

- On target or achieved
- Being monitored
- Not achieved
- No measure available

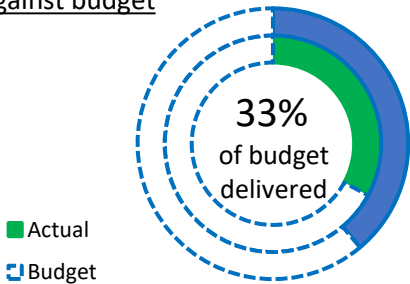
Public transport user numbers are tracking well, slightly above 2023/24 figures for the same period.

While only a small number of residents indicated they use the bus service and provided a satisfaction rating, the activity is on track to meet its target for satisfaction with quality. Satisfaction with price is slightly below target. It should be noted that subsidised fares are still in place, and should this change, it is likely to impact satisfaction.

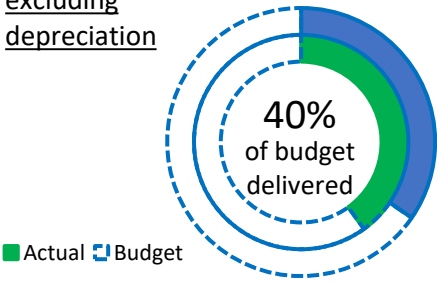
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
-\$0.1 millions	\$0.4 millions	-\$0.5 millions	\$0.5 millions	\$0.1 millions	+\$0.4 millions

Operating Revenue against budget



Operating Expense against budget excluding depreciation

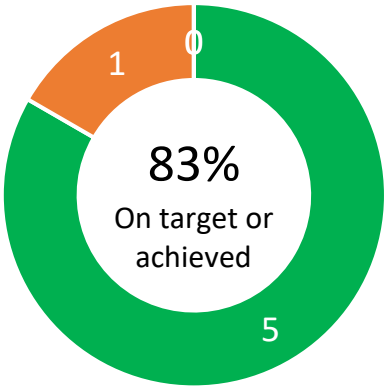


The YTD actual net operating deficit and revenue are due to a delay in the November claim for NZTA Waka Kotahi, which was received in Quarter three. Bus revenue is running similar to last year with fares were held at the same level. On the expense side Total Mobility is running higher than budget. NZTA Waka Kotahi has topped ICC's allocation by \$315,000 in the agreed triennium plus a subsequent \$200,000 allocation. The total cost for the full year is estimated to be \$1.9 million which is \$200,000 over agreed allocation including top ups. These top ups have not yet been confirmed in years two & three of the triennium allocation. Bus service on running to budget.

Budget has been aligned to NZTA Waka Kotahi agreed final funding allocation.

Parks and Reserves

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs (6 total measures)

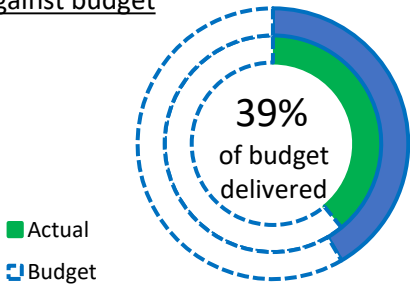
- On target or achieved
- Being monitored
- Not achieved
- No measure available

At the end of Quarter Two, four of the five measures are on track to be met. While still below target, satisfaction with parks and recreation spaces increased by three points. The negative commentary has continued since the low mow trial ceased in June 2024, however there has been a slight positive shift in commentary highlighting that our parks are great/amazing and that they are well maintained. The weather conditions during the first half of the year have also impacted the maintenance schedule of parks and open spaces and this is likely reflected in the commentary.

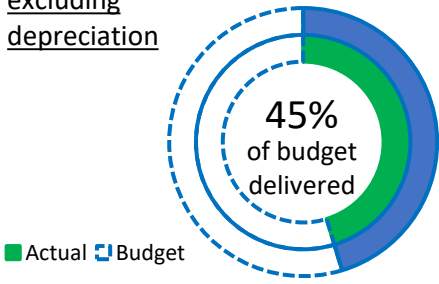
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.0 millions	\$0.3 millions	-\$0.3 millions	\$1.7 millions	\$1.8 millions	-\$0.0 millions

Operating Revenue against budget



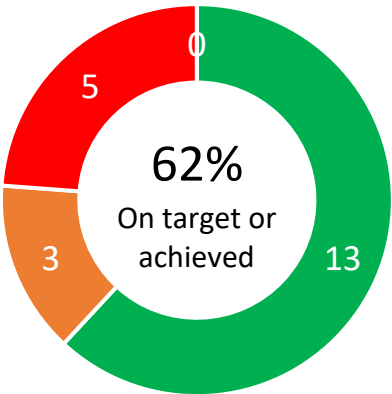
Operating Expense against budget excluding depreciation



Forestry revenue is under achieved due to some of this year's planned harvest being processed in 2023/24 to take advantage of the market price in the last financial year. Cemeteries, crematorium and sportsground revenue is also lower than anticipated. It is unlikely that demand will increase to meet budget.

Venues and Events Services

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs (21 total measures)

- On target or achieved
- Being monitored
- Not achieved
- No measure available

Thirteen venues measures are on track to meet their targets for the year, with a further three being closely monitored. Council continues to see demand from local not-for-profit groups for both the Civic Theatre and Scottish Hall.

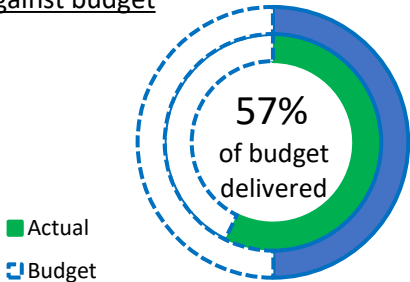
However, demand from international/national not for profits and local commercial clients is very limited for the Civic Theatre. Similarly, demand from international/national not for profits and commercial clients for the Scottish Hall is very limited. The targets for these measures are not in line with market requirements and as a result, the KPIs will not be met in 2024/2025.

The Civic Theatre auxiliary rooms occupancy target will also not be met in 2024/2025 due to Victoria Room no longer being available for hire.

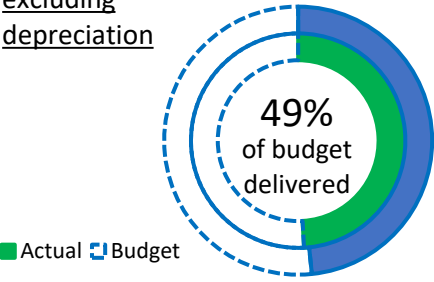
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.1 millions	\$0.0 millions	+\$0.1 millions	\$0.0 millions	\$0.0 millions	+\$0.0 millions

Operating Revenue against budget



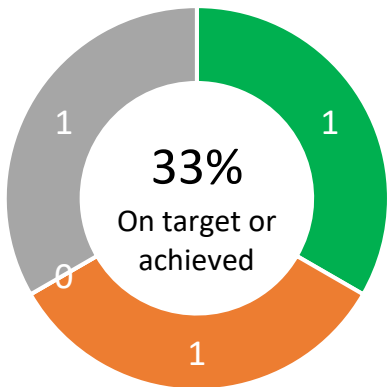
Operating Expense against budget excluding depreciation



Higher revenue reflects the busy six months with Celtic Illusions, 7 days Live & Mamamia showing, as well as community event bookings over multiple days. Revenue is expected to be back in line with budget due to scheduled maintenance being undertaken in Quarter Three.

Democratic Process

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs (3 total measures)

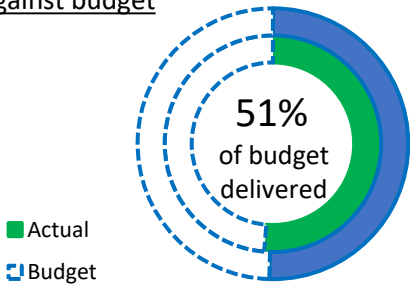
- On target or achieved
- Being monitored
- Not achieved
- No measure available

Satisfaction lifted slightly to 19% at the end of Quarter Two. In-person surveying is being planned to supplement online responses. Council continues to see strong demand for the Community Wellbeing Fund.

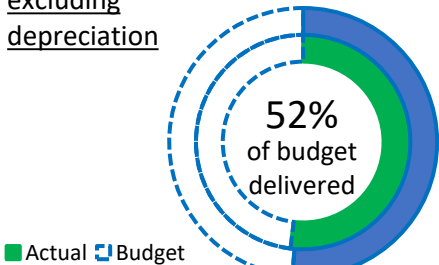
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
-\$0.1 millions	-\$0.1 millions	+\$0.0 millions	-\$0.1 millions	\$0.0 millions	-\$0.1 millions

Operating Revenue against budget



Operating Expense against budget excluding depreciation

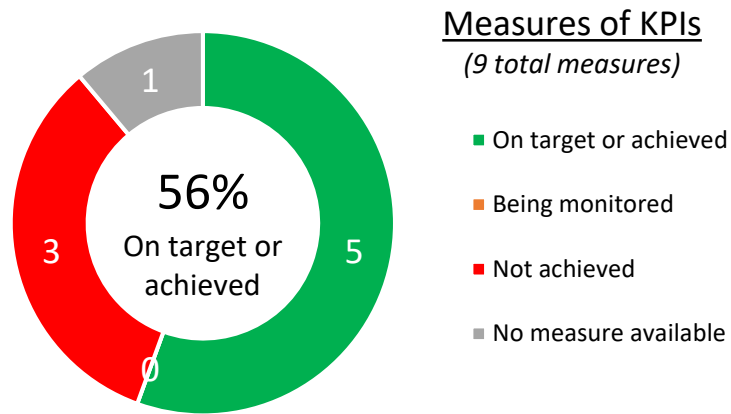


Community Grants have been uplifted slightly faster than anticipated during the first half of the year. These will be managed over the rest of the year to align with the budget allocation. The YTD budget net operating deficit reflects timing differences between revenue received and expenses paid.

Corporate and Regulatory Services

Regulatory Services

Non Financial Performance - Summary as at 31 December 2024



A small number of building consents, non-notified resource consents and code compliance certificated were granted outside of the statutory timeframes resulting in three missed measures.

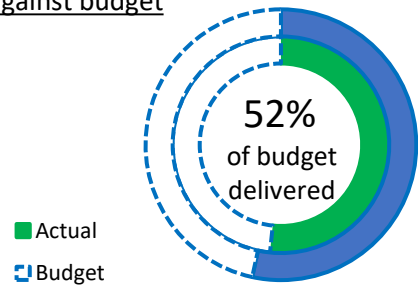
100% of LIMs, food licenses and alcohol licencing have also been issued within target timeframes.

The planning, building and property records department continues to deliver high levels of customer satisfaction.

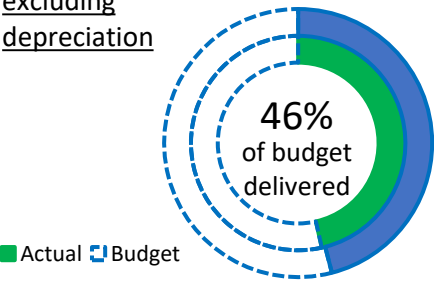
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$1.2 millions	\$1.3 millions	-\$0.2 millions	\$1.5 millions	\$1.5 millions	+\$0.0 millions

Operating Revenue against budget



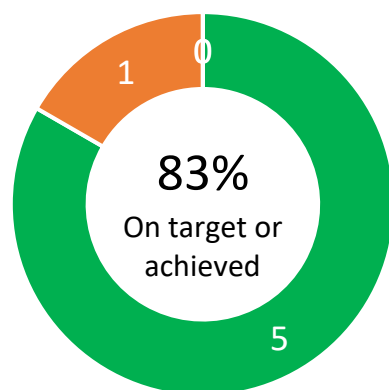
Operating Expense against budget excluding depreciation



Environmental Services revenue is lower than anticipated due to reduced parking fine volumes as a result of the infringement fee increase set by Government which came into effect on 1 October 2024. Planning and Building has seen an increased volume of commercial consents during the first half of the year which has required higher use of contractor to complete, which will be recovered through fees. Grant expenses for the Seismic grant have been uplifted faster than anticipated but will be managed within the budget.

Investments

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs

(6 total measures)

- On target or achieved
- Being monitored
- Not achieved
- No measure available

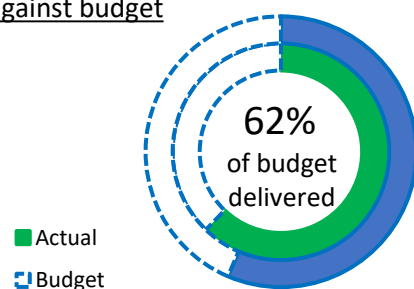
Property occupancy levels, percentage of portfolio income over asset value and net rate of return, as well as dividend income are on track to meet their targets.

For other investments, the net interest income is being monitored due to the ICL advance being lower than planned.

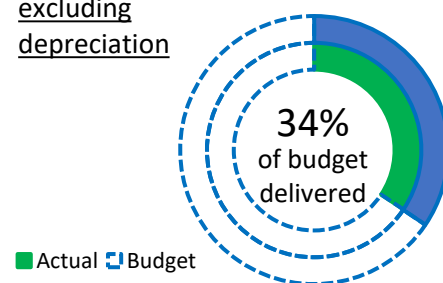
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.5 millions	\$0.1 millions	+\$0.4 millions	-\$3.9 millions	-\$3.1 millions	-\$0.7 millions

Operating Revenue against budget



Operating Expense against budget excluding depreciation

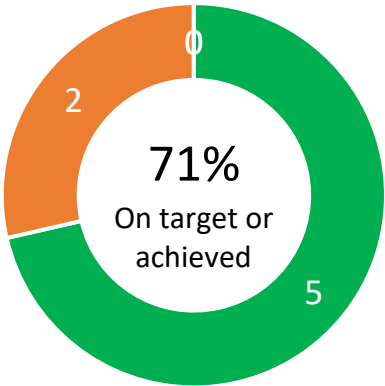


Finance revenue is more than anticipated due to high interest rates on term deposits during the first half of the year. This is expected to come back in line with budget due to maturing term deposits will likely renew on to lower rates based on the current decreasing interest rate market.

The budget has been decreased as lower Interest is now expected to be received due to A) the short-term advance of \$18 million to Invercargill City Holdings Limited was repaid in July 2024, 4 months earlier than planned in the LTP; B) the average balance of the Invercargill Central advance is lower than planned due to repayments received.

Property Services

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(7 total measures)

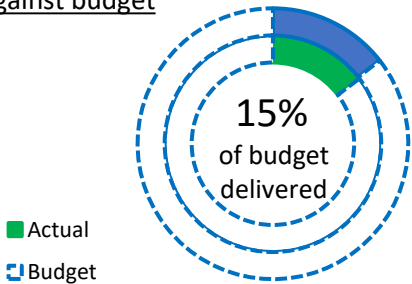
- On target or achieved
- Being monitored
- Not achieved
- No measure available

Four of the six Property Services measures remain on target. However, public toilets is an area that continues to be monitored. The operational target was met in the second quarter but earlier vandalism to toilets resulted in closure. Satisfaction continues to be below target.

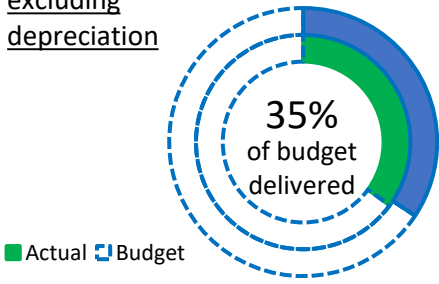
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
-\$0.4 millions	-\$0.4 millions	-\$0.0 millions	\$4.0 millions	\$4.0 millions	+\$0.0 millions

Operating Revenue
against budget



Operating Expense against budget
excluding depreciation



Operational Property expenses are slightly more than anticipated due to the non-capital costs from the CAB 1st and 3rd floor upgrades. Held within the Plan is \$1 million split between maintenance and capital renewals for any essential building repair work that may be required. Public Toilets are running to budget. Included in the budget is subsidy revenue for the Te Unu build of \$6.2m. Timing and level of funding for this year may vary but the overall level of funds targeted remains unchanged.

Corporate Services

Non Financial Performance - Summary as at 31 December 2024



Measures of KPIs
(5 total measures)

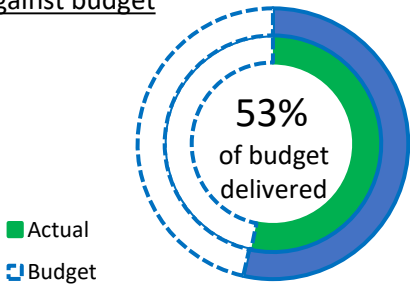
- On target or achieved
- Being monitored
- Not achieved
- No measure available

All Corporate Services measures remain on target – 98% of Requests for Service are being dealt with within ten working days of being raised and 93% of suppliers are being paid on time. The call centre has been available almost 100% of the time and face-to-face services in Invercargill and Bluff remain available to the community with very brief interruptions.

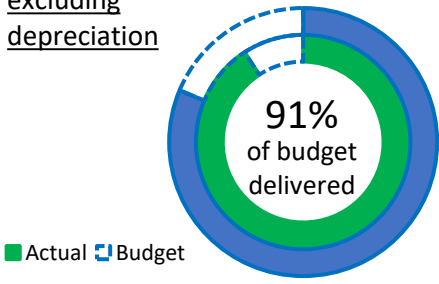
Financial Performance - Summary as at 31 December 2024

YTD net operating surplus/(deficit) excluding depreciation			Full Year Budget Surplus/(Deficit) excluding depreciation		
Actual	Budget	Variance	Budget	Plan	Variance
\$0.6 millions	\$1.6 millions	-\$1.0 millions	\$7.9 millions	\$8.6 millions	-\$0.6 millions

Operating Revenue
against budget



Operating Expense against budget
excluding depreciation



Expenses are more than anticipated due to Local Water Done Well analysis work completed and timing differences in the staff cost allocation to capital projects in the Engineering Services and Information Services teams. The Local Water Done Well work will be offset with Government funding. These will be adjusted within Quarter three.

The \$0.6 million reduction from the plan to budget reflects increased Insurance premiums, reflecting world wide trend in insurance risk and rising asset replacement values.

Support for external organisations

Organisation / Fund	Budget	Actual	Funds remaining	Plan	Budget vs Plan Variance	Commentary
	Full year (\$000)	YTD (\$000)	(\$000)	Full year (\$000)	Full year (\$000)	
Active Southland	52	52	-	52	-	All of the grant has been uplifted
Bluff Indoor Pool Trust	129	129	-	129	-	All of the grant has been uplifted
Bluff Maritime Museum Trust	40	40	-	40	-	All of the grant has been uplifted
Emergency Management Southland	462	227	235	462	-	Quarter One and Two have been uplifted
Great South	1,868	934	934	1,868	-	Quarter One and Two have been uplifted
Invercargill Public Art Gallery / He Waka Tuia	613	255	358	613	-	Quarter One and Two have been uplifted
Saving Grace (IC2 Trust)	200	200	-	200	-	All of the grant has been uplifted
South Alive	25	25	-	25	-	All of the grant has been uplifted
Southland Indoor Leisure Centre Trust	700	175	525	700	-	Only Quarter One has been uplifted.
Southland Regional Heritage Committee	1,074	358	716	1,074	-	Invercargill City Council withdrew from Southland Regional Heritage Committee at the end of October 2024 ending the future grant payments. The funds used for the grant will be held within the Arts, Culture and Heritage activity for the collection operations and replaces the revenue from Te Kupeka Tiaki Taoka - Southland Regional Collections Trust which is no longer received
Southland One Stop Shop Trust	33	34	-1	33	-	All of the grant has been uplifted - difference is rounding
Te Ao Marama Inc.	110	-	110	110	-	Quarter One and Two have been uplifted - but coding needs correcting In Quarter Three
	5,254	2,377	2,877	5,254	-	
Other grants funds:						
Community Wellbeing fund	565	312	253	565	-	Thirty nine projects were supported in the first quarter
Heritage Building Strategy fund / Seismic	200	168	32	200	-	Awaiting for applicants to uplift grants once work has been completed
Strengthening Funding						
Facilities Maintenance fund	100	-	100	100	-	Not yet uplifted
	865	480	385	865	-	

Section 3 - All Of Council Detail



PERFORMANCE REPORT

As at 31 December 2024

Non Financial Performance

List of KPI measures

Financial Performance

*Statement of Comprehensive
Revenue and Expense
Statement of Financial Position*

Schedule of changes to plan (budget)



Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Water								
Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
The extent to which the local authority's drinking water supply complies with the following parts of the drinking water quality assurance rules: (a) 4.4 T1 Treatment Rules; (b) 4.5 D1.1 Distribution System Rule; (c) 4.7.1 T2 Treatment Monitoring Rules; (d) 4.7.2 T2 Filtration Rules; (e) 4.7.3 T2 UV Rules; (f) 4.7.4 T2 Chlorine Rules; (g) 4.8 D2.1 Distribution System Rule; (h) 4.10.1 T3 Bacterial Rules; (i) 4.10.2 T3 Protozoal Rules; and (j) 4.11.5 D3.29 Microbiological Monitoring Rule.	100%	100%						
The percentage of real water loss from the Council's networked reticulation system. (Calculated according to the methodology outlined in Water NZ Water Loss Guidelines publication)	Less than 30%							Annual measure - to be reported in Quarter Four.
The average consumption of drinking water per day per resident within the Invercargill City Council territorial district	Less than 300 litres/day	206.5 litres/day						
The median response time for urgent callouts, (from the time the Council receives notification to the time that service personnel reach the site).	4 hours	23 minutes						
The median time to resolve urgent callouts (from the time the Council receives notification to the time that service personnel confirm resolution of the fault or interruption).	24 hours	1 hr 41 minutes						
Attendance for non-urgent call-outs: from the time that council receives notification to the time that service personnel reach the site	5 working days	2 days 17 hours and 7 minutes						
Resolution of non-urgent call-outs: from the time that the council receives notification to the time that service personnel confirm resolution of the fault or interruption	10 working days	2 days 22 hours and 26 minutes						

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
The total number of complaints received by Council per 1,000 connections about any of the following: - Drinking water clarity - Drinking water taste - Drinking water odour - Drinking water pressure or flow - Continuity of supply - Council's response to any of these issues	<10 in total	0.53						

Sewerage

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Number of dry weather sewerage overflows per 1,000 properties - DIA Performance Measure 1 (system and adequacy)	Max 4	0.334						
Compliance with Council's resource consents for discharge from its sewerage system measured by the number of: (DIA Performance measure 2 (discharge compliance)) - Abatement notices - Infringement notices - Enforcement orders - Convictions Received by the Council in relation to those resource consents.	Max 0	0						
a) The median response time from notification to arrival on-site to attend sewerage overflows resulting from a blockage or other fault in the sewerage system	<1 hour	30 minutes						
b) The median response time from notification to resolution of sewerage overflows resulting from a blockage or other fault in the sewerage system	<6 hours	1 hour 46 minutes						
DIA Performance Measure 4 (customer satisfaction) The number of complaints received about: 1. sewage odour 2. system faults 3. system blockages 4. Council's responsiveness (expressed per 1,000 properties connected to the Council's sewer system)	Max 4	1.54						

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Stormwater								
Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
DIA Performance measure 1 (system adequacy) (a) The number of flooding events that occur in the Invercargill City district	0.0	0.0						
DIA Performance measure 1 (system adequacy) (b) For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council's stormwater system)	0.0	0.0						
DIA Performance measure 2 (discharge compliance) Compliance with the Council's resource consents for discharge from its stormwater system, measured by the number of: - Abatement notices - Infringement notices - Enforcement orders - Convictions Received by Council in relation to those resource consents.	0.0	0.0						
DIA Performance measure 3 (response times) The median response time to attend a flooding event, measured from the time that Council receives notification to the time that service personnel reach the site	<1 hour	0.0						
DIA Performance Measure 4 (customer satisfaction) The number of complaints received about the performance of the stormwater system (expressed per 1,000 properties connected to the Council's stormwater system)	<4	1.53						

Roading Services

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
The number of and change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number	Lower than baseline	9 serious crashes (1 fatality, 16 people with serious injuries)						Annual measure. Road safety is a priority for the roading team. Campaigns/education efforts in this area has been done in partnership with SDC and GDC. It focuses on safety for young people and safety around schools with interventions such as pedestrian refuges, safer crossing points and variable speed signage. For the remainder of the year, Council plans to focus on crash reduction and pedestrian safety with regular analysis of data and forward planning. Council partners with SDC and GDC for a region-wide approach to the road safety for all modes (pedestrians, cyclists and motorists). However, central funding for road safety promotion has been reduced and Council has had to adjust the reach of these programmes to match funding.
The number of crashes involving intersections	Lower than baseline	21 crashes (5 serious, 16 minor)						Annual measure, monitoring of blackspots continues

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
The average quality of ride, on a sealed local road network, measured by smooth travel exposure	Higher than the previous annual national average							Data not available (Te Ringa Maimoa data is released annually).
The percentage of the sealed local road network that is resurfaced	>5.55%							Work due to be completed in Quarter Three.
The percentage of footpaths within the district that fall within the level of service, or service standard for the condition of footpaths as set out in the Asset Management Plan	< 8% in very poor condition	1.81%						
The percentage of customer service requests relating to roads and footpaths, to which the territorial authority responds within the time frame specified in the Long-term Plan	75% of requests are responded to in five or less business days	86.16%						

Solid Waste Management

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Regional discarded materials rate per person per annum (kgs)	≤650 Kg	319.74						As at the end of Q2, the discarded material rate per person has decreased by 6% when compared to the same period of the previous financial year. There has been a notable reduction in waste volumes generated across the region in recent periods when compared to historic averages, however monthly trends have continued to generally follow historic seasonal patterns. The overall reduction in waste output may be attributed to economic conditions which have resulted in reduced consumer expenditure and consumption, and thus waste generation. WasteNet continues to invest in education campaigns and initiatives to support waste minimisation and diversion.
Recovery of recyclable materials (Actual Recycled - Invercargill City Council and Southland District Council)	≥4650 tonnes	2236						This metric is currently on track to be achieved for FY2024/25. FY2024/25 performance can be attributed to kerbside standardisation, which was implemented nationwide by MfE in 2024. WasteNet have been supporting this through on-going advertising and supporting community education.
Invercargill City and Southland District Councils actual recycled rate per person per annum (Kg)	≥54 Kg	25						This metric is currently on track to be achieved for FY2024/25. FY2024/25 performance can be attributed to kerbside standardisation, which was implemented nationwide by MfE in 2024. WasteNet have been supporting this through on-going advertising and supporting community education.

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Reduction in kerbside waste sent to landfill	≤17000 tonnes	10591						The volume of kerbside waste directed to landfill as at the end of Quarter Two is comparable with the volume recorded for the same period of FY2023/24. These stagnant volumes are attributed to economic conditions and corresponding waste generation, as described above, whereas the long-term average is +3.5% increase per annum. WasteNet continues to invest in education campaigns and initiatives to support waste minimisation and diversion.
Waste diversion from landfill	30%	30%						Waste diversion percentage is generally consistent with that recorded for the same period of the previous financial year. On this basis, this metric is currently on track to be achieved for FY2024/2025 when considering historic seasonal patterns.

Aquatic Services

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Annual number of Splash Palace users	Number of users per head of (Invercargill City) population	6.8	3.31					820 swim school participants in Quarter One and 781 in Quarter Two.
	Total number of Splash Palace users	390,000	191,794					
Learn to swim participation	700	1601						
Time pools are kept within operating guidelines of the New Zealand Pool Water Standards NZS5826:2010 to ensure the health and safety of pool users.	100%	100%						Satisfaction improved in Quarter Two from Quarter One - this could be attributed to a change in how responses were received with nearly 100 responses being taken from pool users on-site at Splash Palace. Open ended responses showed that 55% rated Splash Palace as 'good' or 'good for kids', whilst 22% continued to have concerns with changing room layout and poolside access, both of which are planned to be addressed in 2025.
Percentage of residents satisfied with the Splash Palace	75%	70%						
Time when a minimum of four 25 metre public lanes are available for swimming	95%	99%						
The number of unplanned pool closures	Less than 15 pool closure/year	15						Quarter Two saw an increase in faecal incidents in the pools causing pool closures, which has surpassed the 2024/2025 target. Similar closure levels were seen in the first half of 2024. These incidents are out of the control of staff.

Non Financial Performance - List of KPI measures

Measure		Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Arts, Culture and Heritage									
Measure		Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Annual number of He Waka Tuia users	Number of users per head of (Invercargill City) population	0.33	0.18						
	Total number of He Waka Tuia users	19,000	10,262						
Percentage of residents satisfied with He Waka Tuia Museum and Art Gallery		20%	48%						He Waka Tuia continues to focus on encouraging visitation by delivering innovative and diverse programmes for Invercargill audiences that sit alongside the exhibition programme - over Quarter Two, there was a focus on creative workshops for young people in Invercargill with the Summer Holiday creative programme 'Reindeer Snack Station' a sell-out - attracting over 625 young participants and their families over the week before Christmas.
Number of onsite and off-site exhibitions which celebrate our collections and the stories of Southland		12 exhibitions per annum 4 off-site; 8 onsite	5 onsite exhibitions						
Annual number of visits to access the collection		300	0						This KPI will not be achieved for the 2024/25 year due to there being no intention to allow visitors to Te Pātaka Taoka while we continue to progress with organising staff and public areas and the collection items within the facility.
Annual number of school visits		10	0						
Annual number of Te Unua - Museum of Southland users	Total number of Te Unua - Museum of Southland users	0	0						not measured in 2024/2025
	Total number of Te Unua users per head of (Invercargill city) population	0	0						not measured in 2024/2025

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Elderly Persons Housing								
Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Units are occupied 95% of the time	95%	98%						There were no additional urgent RFS received in Quarter Two. Two urgent RFS were received in Quarter One.
Requests for service are responded to and remedial action in place: - Urgent	24 hours	100% of RFS responded to and remedial action in place within 24 hours (average time 25 minutes)						
Requests for service are responded to and remedial action in place: - Non-Urgent	5 working days	100% of RFS responded to and remedial action in place within 5 working days (average time less than 1 day)						A total of 137 non-urgent RFS have been received to date (56 of these were received during Quarter Two). In one instance, an RFS was updated in the system late due to staff being on leave, however the response and remedial action was in place within the specified timeframe.
Regular inspections are undertaken	100%	100%						117 inspections were carried out during the second quarter.

Libraries

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Percentage of physical collections added in the past 5 years (excludes heritage collections)	≥60%	50%						Percentage is reflective of physical items purchased only and does not reflect portion of budgets used for e-books, e-audio, and e-magazines. Also, the increasing publishing costs and freight means less items have been purchased. The collections budget has been reduced for the past two years.
Percentage of residents satisfied with the library service	≥ 85%	78%						
Annual number of library users	Physical visitors + website engagement = total number of Library users	500,000	262,726					Overall, there were fewer open-ended responses in the current data collection period, resulting in proportionally fewer responses for each factor. There has been an ongoing increase in the number of respondents who comment on the helpful staff over the period of data collection. The number of respondents who rate the library less positively has increased, and the issues that have been raised include that the library is averaged or tired, and needs refreshing, that it has a limited range and that it has operational issues. Similarly, fewer respondents commented positively about the library being great for kids.
	Total number of users (physical visitors + website engagement) per head of (Invercargill city) population	8.8	4.53					

Non Financial Performance - List of KPI measures

Measure		Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Public Transport									
Measure		Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Annual number of public transport users	Number of users per head of (Invercargill City) population	2.5	2.8						Quarter Two figures are very similar to those seen in Quarter Two of 2023/24.
	Total number of public transport users	143,000	81,459						
Percentage of residents satisfied with quality of bus service		43%	47%						There is a theme with the user survey (although it is a very small sample). Areas to highlight action are coverage of routes and timetables not being convenient. On a positive note, 44% of users rated the service as "good", and an increase in satisfaction with drivers. New contract will bring a more modern fleet. Results are similar to 23/24.
Percentage of residents satisfied with price of bus service		60%	58%						Price is being held for the remainder of the financial year. It is similar and often less than other centres.

Parks and Reserves

Measure		Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Queens Park is accredited as a "Garden of National Significance"		Maintained	Maintained						Accreditation received at the end of 2024.
Percentage of residents satisfied with parks and recreation spaces		80%	66%						Negative commentary has continued since the low mow trials ceased and corresponds with dissatisfaction in roading corridor areas rather than parks and reserves. Anticipate increases once changes in planting regimes, where practical, and the gradual recognition of mowed areas improves.
Annual number for park usage	Percentage of users per head of (Invercargill city) population	75%	92%						There has been a constant increase in numbers to the Queens Parks - likely a result of events held during the Christmas/end of the year period. There has also been a rise numbers to the animal and aviary areas, likely due to free tours and warmer weather.
	Total number of park user counts	939,291	659,550						
Percentage of urgent requests for Parks and Recreation services are completed within specified timeframes.		90%	92%						In Quarter One, nine RFS were clasified as urgent, with one being outside of the timeframe. In Quarter Two, there were 16 RFS with one completed outside of the timeframe.
Number of Active Partnerships in place to support activation of Parks and Recreation Space		10	11						Two additional agreements have been signed during Quarter Two.

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Venues and Events Services								
Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Civic Theatre Occupancy - Main auditorium	35%	42%						
Civic Theatre Occupancy - Auxiliary Rooms	40%	26%						With the Council Administration Building decant, Victoria Room is being utilised as the Council Chambers. The Victoria Room was originally included in the business plan as a commercial space with potential to attract revenue and events. Achieving the yearly target will not be possible based on hirage of Wikitoria and Drawing Rooms only.
Civic Theatre - Hirage	Not for Profit-Local	≥35	23					There is an increasing use of the Wikitoria room which proves more affordable than the main auditorium.
	Not for Profit - National/ International	≥20	0					This target will not be met as not for profit events do not tour (touring events are treated as commercial and charged accordingly).
	Commercial - Local	≥10	2					There is very limited local opportunity for commercial hires. This has also been hampered by the uncertainty of spaces available to hire with the decant. The target set is very ambitious and will not be met in 2024/2025.
	Commercial - National/ International	≥30	20					There has been an increase in the number of national/international acts in Quarter Two (13) compared to Quarter One (7).
Percentage of residents satisfied with the Civic Theatre	80%	83%						Of the three venues, the Civic Theatre appears to be the most commonly visited, and there is a high level of satisfaction with the venue (83%). Open ended responses reflected this positive response, however concerns highlight the venue being underused, visiting being expensive, seating being uncomfortable, and not catering for the needs of those with mobility issues.
Scottish Hall - Occupancy	30%	36%						Occupancy levels increased in Quarter Two, following seasonal trends.
Scottish Hall - Hirage	Not for Profit - Local	≥55	50					The vast majority of this use is from community, due to the price affordability.
	Not for Profit - National/ International	≥5	0					This KPI will not be met in 2024/2025 due to very limited numbers of national/international not-for-profit hirers. The target is not in line with market requirements.

Non Financial Performance - List of KPI measures

Measure		Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
	Commercial - Local	≥5	3						For the first half of the financial year, Council utilised some Scottish Hall spaces for corporate accommodation. These will become available for hire again in the latter part of Quarter Three.
	Commercial - National/ International	≥3	0						The Scottish Hall has little appeal to the national/international commercial market and it is very unlikely for this target to be achieved. The Community Lounge is the only space that attracts commercial use, however this is mainly for community training.
Percentage of residents satisfied with the Scottish Hall		60%	47%						At the end of Quarter Two, only 30 survey responses indicated they had visited the Scottish Hall recently and provided a satisfaction rating. Satisfaction lifted from 24% in Quarter One, however the sample is too low to draw firm conclusions.
Rugby Park - Occupancy		7%	7%						Rugby Park occupancy is now on track as a result of the rugby season and Tough Kids Challenge. It is likely that occupancy will decline again in Quarter Three as the park traditionally has not been used during this period.
Rugby Park - Hire	Not for Profit - Local	≥10	1						There has been very limited access for the community due to the construction and improvements taking place. There are a number of club rugby games planned for later in the year.
	Not for Profit - National/ International	≥2	5						This is mainly represented by the Tough Kids Challenge. It's a national event but not-for-profit.
	Commercial - Local	≥2	8						
	Commercial - National/ International	≥8	1						Northland-Southland game in October 2024.
Percentage of residents satisfied with Rugby Park		40%	42%						Nearly half of those who used Rugby Park were satisfied with the venue (42%). Despite this high level of satisfaction, responses were largely critical. Participants expressed concern regarding the maintenance of the venue, indicating that it was run-down. They also questioned the management of the venue, including questioning the Council's ownership and decisions regarding remediation and investment.
Annual number of users across all venues	Number of users per head of (Invercargill City) population	1	0.9						
	Total number of venue users	63,000	52,081						

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Democratic Process								
Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Percentage of residents satisfied with the opportunities Council provides for community involvement in decision making	20%	19%						The small increase in the second quarter does not significantly change the position. An in person surveying is planned to supplement online surveying.
Voter participation in elections	N/A - No election	N/A - No election						
Number of activities or events supported by the Community Wellbeing Fund	40	39						The fund is on track to met the target numbers of supported activities. .

Regulatory Services

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Building consents are granted within statutory timeframe	100% of building consents are granted within statutory timeframe	99.50%						255 building consents were granted in Quarter Two with 3 of these granted outside of the statutory timeframe. Of the 3 consents that went over, two in December were commercial consents and they went over due to contractor workload/ resourcing issues. Commercial consents are more complex and take longer. The other one was human error by another contractor. 279 consents were issued in Quarter One (all within the statutory timeframes).
Non-notified resource consents not requiring a hearing are granted within statutory timeframe	100% of non-notified resource consents are granted within statutory timeframe	95%						<p>89% of non-notified consents were processed within statutory timeframes. The Planning team have no control over the number of consents received and have a static level of resources available for processing, so depending on the number and type of consent applications received it is normal that compliance with statutory timelines will vary. The quarter saw an increase of 25% in the number of consents received, from 40 in Quarter One to 54 in Quarter Two i.e. the quarter was particularly busy for both our processing consultants and our staff, so everyone was juggling processing more applications at the same time.</p> <p>Timelines for several applications were lengthened due to complexity or delays in receiving internal comments. However, the majority are due to the lag in receiving replies from the applicants to requests for information – by the time the necessary information was received the planners were already at full capacity with other projects.</p> <p>It is also worth noting that 3 of the 4 consents that went overtime were combined subdivision and land-use, which makes it appear 6 went overtime, as they each contained two consenting decisions.</p>

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Code Compliance Certificates are issued within statutory timeframe	100% of Code Compliance Certificates are issued within statutory timeframe	97%						227 CCCs were issued in Quarter Two, with 10 of these being issued outside of the statutory timeframe. The issue of CCCs is a manual process subject to human error and continuous performance attention. System improvements are being sought to automate this process which would address the issue. 225 CCCs were issued in Quarter One (with three of these issued outside of the statutory timeframes).
Food premises are registered within 20 working days	100% of food premises are registered within 20 working days	100%						16 new registrations were processed for in Quarter Two compared to 24 in Quarter One.
Alcohol licences not requiring a hearing are granted within 30 days	100% of alcohol licences not requiring a hearing are granted within 30 days	100%						132 applications not requiring a hearing were issued for Quarter Two (up from 99 in Quarter One). One application went to a hearing
Land Information Memorandum (LIM) Reports are issued within 10 working days	100%	100%						199 LIM reports were issued in Quarter Two, up from 187 in Quarter One.
Percentage of residents satisfied with service received from the Building, Planning and Property Records Department	50%	69%						The planning, building and property records department continues to deliver high levels of customer satisfaction.
Percentage of residents satisfied with the building and/or resource consent process	50%	81%						
Amount of eligible applications received to support heritage buildings (earthquake strengthening and/or heritage improvements)	Council's Heritage Funds are at least 90% subscribed each financial year							Annual measure, reported in Quarter Four.

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Investments								
Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Occupancy levels are greater than 95%	>95%	95%						
Total Gross Income over Total Asset Value	4%	5.69%						
Portfolio excluding Strategic, Development and Vacant land	5%	6.03%						
Net rate of return is greater than Council's planned cash deposit rate for the portfolio excluding Strategic, Development and Vacant land	> planned cash deposit rate 3.5%	4.25%						
Net interest income is higher than budgeted (variance)	> Budget	(301,753)						ICHL advance repaid Jul 2024 & ICL advance \$0.9m lower than plan with ICL repaying part of advance (Debt interest however fixed)
Dividend income is in line with budget (variance)	= Budget	0						\$5.5 million received in December 2024

Property Services

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Requests for service are responded to and remedial action in place: - Emergency - H&S related requests.	24 hours	100% of RSF responded to and remedial action in place within 24 hours (average time 7 hours)						During Quarter Two, 8 RFS were responded to within 24 hours. Overall average time to respond was 7 hours. In Quarter One, 2 RFS were responded to within 24 hours.
Requests for service are responded to and remedial action in place: - Non-Urgent routine requests.	5 working days	100% of RSF responded to and remedial action in place within 5 working days (average time 1 day)						In Quarter Two, 58 non urgent RFS were responded to within 5 working days. 52 requests were responded two within 2 working days and 6 requests were responded to between 3 and 5 days. Overall average time to respond was 1 day. In Quarter One, 21 non urgent RFS were responded to.
All buildings have a current Building Warrant of Fitness	100%	100%						
Condition assessments are not older than 5 years old (of agreed buildings)	80%	100%						Next assessments are due in November 2026.
Asbestos Management Plans are reviewed and updated so they are not older than 5 years.	80%	84%						Re-surveying and plan reviews is planned for 30 sites. This work is currently being procured and will be completed during QuarterThree.
Percentage of residents satisfied with public toilet facilities in Invercargill District	55%	37%						Toilet renewals are ongoing, including renewals for end of asset life and new installations. New toilets are planned for Bluff, Stirling Point, Queens Park and Russell Square in 2024/25.

Non Financial Performance - List of KPI measures

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Public toilets are operational 95% of open hours (which is 24 hours per day)	95%	94%						Vandalism to toilets in July resulted in closure while awaiting parts. Toilets are now fully operational.

Corporate Services

Measure	Target	YTD Result	LY	Q1	Q2	Q3	Q4	Commentary
Percentage of Requests for Service under investigation/ closed within 10 working days of being raised	80%	98%						In Quarter Two, 112 of 5,076 RFS were not under investigation/closed within the expected timeframe. In Quarter One, 134 of 5,459 RFS were not closed or investigated within expected timeframe.
Percentage of suppliers who are paid on time	85%	93%						
Accessible customer service	Customers are provided with a 24 hour 7 day a week call centre	99%	99.98%					
	Invercargill customers are provided with face to face customer services	1880 hours per annum	1002.92					
	Bluff customers are provided with face to face customer services	2045 hours per annum	1052.25					

Financial Performance

Statement of Comprehensive Revenue and Expense

		Actual	Budget	Actual vs Budget Variance	Budget	Plan	Budget vs Plan Variance
		YTD	YTD	YTD	Full year	Full year	Full year
		(\$000s)	(\$000s)	(\$000s)	(\$000s)	(\$000s)	(\$000s)
Rates and penalties:	General rates	23,400	23,388	+ 12	46,776	46,712	+ 64
	Targeted rates	15,598	15,598	- 0	31,197	31,184	+ 13
	Rates penalties	524	590	- 65	965	965	-
Subsidies and grants:	Subsidies and grants for operating purposes	1,561	1,944	- 383	5,830	5,492	+ 338
	Subsidies and grants for capital expenditure	205	154	+ 51	12,664	14,239	- 1,574
Income from activity:	Fees & charges revenue	10,525	11,176	- 650	27,786	27,710	+ 76
	Rental revenue	1,821	1,845	- 25	3,691	3,699	- 8
	Fines & infringements	780	761	+ 19	1,522	1,519	+ 3
	Other Revenue	2,524	2,751	- 226	7,574	7,496	+ 78
Investment revenue:	Finance Revenue	1,857	1,419	+ 439	2,869	3,643	- 774
	Dividends & subvention payments	5,457	5,457	-	9,457	9,457	-
Total revenue		64,252	65,083	- 831	150,331	152,116	- 1,784
Employee expenses:	Salaries & Wages Expenses	17,397	17,041	+ 356	33,757	33,757	-
	ACC expenses	69	80	- 11	157	157	-
	Other Staff expenses	794	839	- 45	2,064	2,105	- 41
Other expenses:	Administration expenses	2,548	2,413	+ 135	5,764	5,484	+ 280
	Elected reps & Mana Whenua expenses	421	423	- 2	847	847	-
	Consultancy expenses	773	864	- 91	3,659	4,368	- 709
	Operational expenses	13,218	13,339	- 121	35,684	35,578	+ 106
	Utilities expenses	5,720	6,228	- 509	10,317	9,582	+ 735
	Repairs & maintenance	3,213	3,993	- 780	9,893	9,087	+ 807
	Grants & subsidies expenses	3,315	3,637	- 322	6,727	6,728	- 1
	Internal job cost allocation	(1,403)	(1,741)	+ 339	(5,817)	(5,817)	- 0
	Internal charges and overheads recovered	(1,103)	(1,167)	+ 64	(2,741)	(2,741)	-
	Internal charges and overheads applied	1,103	1,167	- 64	2,741	2,741	-
Finance expenses:	Finance Expenses	3,150	3,134	+ 16	6,269	6,268	+ 1
Depreciation:	Depreciation and Amortisation	22,585	22,550	+ 35	44,839	47,038	- 2,199
Total expenses		71,803	72,802	- 999	154,159	155,182	- 1,022
Net operating surplus / (Deficit)		-7,551	-7,719	+ 168	-3,828	-3,066	- 762

Financial Performance

Statement of Comprehensive Revenue and Expense

	Actual	Budget	Actual vs Budget Variance	Budget	Plan	Budget vs Plan Variance
	YTD	YTD	YTD	Full year	Full year	Full year
	(\$000s)	(\$000s)	(\$000s)	(\$000s)	(\$000s)	(\$000s)
Other gains/(losses)	-	-	-	1,062	1,062	-
Surplus / (deficit) before tax	-7,551	-7,719	+ 168	-2,766	-2,004	- 762
Income tax expense	-	-	-	-	-	-
Surplus / (deficit) after tax	-7,551	-7,719	+ 168	-2,766	-2,004	- 762
Property, plant and equipment revaluation gain (loss)	-	-	-	62,785	62,785	-
Carbon credit revaluation gains/(losses)	-	-	-	-	-	-
Cash flow hedges	-	-	-	-	-	-
Total other comprehensive revenue and expense	-	-	-	62,785	62,785	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	-7,551	-7,719	+ 168	60,019	60,781	- 762

Statement of Comprehensive Revenue and Expense Variance

Revenue

General & Targeted rates	Rates revenue is higher than plan due to greater than expected growth above the projected rating base.
Rates penalties	Although rates penalties are tracking lower than expected, they were \$50,000 higher than for the same period last year.
Subsidies and grants for operating purposes	Funding from the Nov/Dec NZTA subsidy claims was not received until quarter three for Roothing and Public Transport. Budget has been adjusted to align with NZTA Waka Kotahi agreed final funding allocation.
Subsidies and grants for capital expenditure	Funding from the Nov/Dec NZTA subsidy claims was not received until quarter three for Roothing and Public Transport. Budget has been adjusted to align with NZTA Waka Kotahi agreed final funding allocation.

Fees & charges revenue	<p>Water revenue was under budget due to number of customers are using their annual free allowance and wet weather has contributed to lower sales.</p> <p>Aquatic Centre revenue is down on budget with economic conditions encouraging frequent visitors to purchase memberships instead of general admissions revenue to reduce their costs.</p> <p>Cemeteries, crematorium and sportsground revenue is also lower than anticipated. It is unlikely that demand will increase to meet budget.</p>
Rental revenue	Year to date actuals are in line with budget and minor adjustments make to budget when compared to plan.
Fines & infringements	Year to date actuals are in line with budget and minor adjustments make to budget when compared to plan.
Other Revenue	Forestry revenue is under achieved due to some of this year's planned harvest being processed in 2023/24 to take advantage of the market price in the last financial year.
Finance Revenue	<p>Finance revenue is more than anticipated due to high interest rates on term deposits during the first half of the year. This is expected to come back in line with budget due to maturing term deposits will likely renew on to lower rates based on the current decreasing interest rate market.</p> <p>The budget has been decreased as lower Interest is now expected to be received due to A) the short-term advance of \$18 million to Invercargill City Holdings Limited was repaid in July 2024, 4 months earlier than planned in the LTP; B) the average balance of the Invercargill Central advance is lower than planned due to repayments received.</p>
Dividends & subvention payments	The first dividend from Invercargill City Holdings Limited was received in December 2024 as planned with the second dividend expected early quarter three.
Expenses	
Salaries & Wages Expenses	Variances reflect differences between actual and planned staffing levels and movements.
Other Staff expenses	Actual spend on Employment related costs was \$204,000, Other staff costs, including, FBT & Health and Safety staff costs was \$164,000, and Training & Travel was \$426,000.
Administration expenses	Includes software licenses, subscriptions, legal, postage and printing expenses. The overspend was driven by timing of subscriptions and software licenses costs.
Consultancy expenses	Variance reflects lower use of consultancy services across the Council, particularly in Roading & Planning service areas. The budget decrease reflects the change in reclassification of expenses between Consultancy, Operational and Repairs & Maintenance expenses

Operational expenses	<p>The main drivers for the first six months underspend are:</p> <p>Three Waters - Pipe operational/Maintenance contract claim is behind on billing due to resourcing constraint at contractor and bad weather in quarter two.</p> <p>Solid Waste - Lower waste volumes have contributed to lower associated costs.</p> <p>Arts and Culture - Less materials and consumables have been required. This will also need realigned with new funding arrangements.</p> <p>Roading - Currently lower than budget in repairs and maintenance and is offset by a similar amount above budget in operational expenses where some repairs and maintenance expense has been booked.</p> <p>The budget increase reflects the change in reclassification of expenses between Consultancy, Operational and Repairs & Maintenance expenses</p>
Utilities expenses	<p>Includes insurance, electricity & rates expenses. Insurance expense budget has been increased from plan due to a change to risk rating of New Zealand, including Local Government activities, within the global insurance market. Rates expenses are tracking lower than plan.</p>
Repairs & maintenance	<p>The main drivers of for the first six months underspend are:</p> <p>Three Waters - Pipe Operational/Maintenance contract claim is behind on billing due to resourcing constraint at contractor and weather delays in quarter two.</p> <p>Roading - Roothing is lower than budget in repairs and maintenance and is offset by a similar amount above budget in operational expenses where some repairs and maintenance expense has been booked.</p>
Grants & subsidies expenses	<p>The main driver for the six months underspend is due to the Council withdrawing from the Southland Regional Heritage Committee and no longer paying a grant to them. Instead these funds will be used to fund the collections area of the Arts, Culture and Heritage activity. The Budget currently does not reflect this and will be revised within quarter three.</p>
Internal job cost allocation	<p>Recovery of internal staffing costs have been fully allocated to capital projects to date. IS staff costed to Our Council is adverse to budget due to delays in project timelines and staff fulfilment timing. The budget currently does not reflect this and will be revised within quarter three.</p>
Finance Expenses	<p>Year to date actuals are in line with budget and minor adjustments make to budget when compared to plan.</p>
Depreciation and Amortisation	<p>Depreciation for the full year is lower than plan due to variances between final positions of capital work in progress / asset values balances for 2023/2024 and the estimated position of assets within the Long-term Plan 2024-2034. This includes Property files Digitisation \$1.0 million, Our Council projects \$0.8 million and property/other projects \$0.6 million. Differences between the actual and estimate three waters asset revaluation are also included \$0.1 million.</p>

Statement of Financial Position

As at 31 December 2024

	Actual	Budget	Plan	Budget vs Plan Variance	Annual Report
	YTD	Full Year	Full Year	Full Year	Full Year
	Dec 2024	2025	2025	2025	2024
	(\$000)	(\$000)	(\$000)	(\$000s)	(\$000)
ASSETS					
Cash and cash equivalents	10,829	12,122	2,311	+ 9,811	12,373
Trade and other receivables	44,213	13,428	17,025	- 3,597	13,428
Prepayments	4,338	1,721	1,372	+ 349	1,721
Inventories	366	366	619	- 253	366
Property, plant and equipment	1,169,152	1,260,938	1,261,291	- 353	1,172,776
Intangible assets	8,371	11,612	9,932	+ 1,680	7,650
Biological assets	3,894	4,030	4,502	- 472	3,894
Investment property	27,210	25,958	26,815	- 857	27,486
Investment in subsidiaries	76,569	76,569	76,569	-	76,569
Other financial assets - other investments	42,387	46,288	44,317	+ 1,971	60,002
Derivative financial instruments	365	365	751	- 386	365
TOTAL ASSETS	1,387,695	1,453,397	1,445,504	+ 7,893	1,376,630
LIABILITIES					
Trade and other payables	41,370	15,585	19,225	- 3,640	15,585
Provisions	1,381	1,318	877	+ 441	1,429
Employee benefit liabilities	2,927	4,434	3,921	+ 513	4,434
Borrowings	146,331	170,069	181,609	- 11,540	152,146
Tax payable	32	0	0		2
Total liabilities	192,041	191,406	205,632	- 14,226	173,596
TOTAL EQUITY					
Retained earnings	356,121	359,674	361,211	- 1,537	363,502
Other reserves	839,532	902,317	878,661	+ 23,656	839,532
Total equity	1,195,654	1,261,991	1,239,872	+ 22,119	1,203,034
TOTAL LIABILITIES AND EQUITY	1,387,695	1,453,397	1,445,504	+ 7,893	1,376,630

Statement of Financial Position Variance

Assets

Cash and cash equivalents	Change reflects a mixture of the 2023/2024 closing actual amount and timing of rates revenue received and supplier payments made.
Trade and other receivables	Change aligns the balance with the 2023/2024 closing actual amount
Prepayments	Change aligns the balance with the 2023/2024 closing actual amount
Inventories	Change aligns the balance with the 2023/2024 closing actual amount
Property, plant and equipment	Change reflects A) variances in movements of the capital programme spend between budget and the assumption in the plan; B) variances in the 2023/2024 asset revaluation amount between the assumption in the plan and actual valuation.
Intangible assets	Change reflects variances in movements of the capital programme spend between budget and the assumption in the plan.
Biological assets	Change reflects variances in movements of the capital programme spend between budget and the assumption in the plan.
Investment property	Change reflects A) variances in movements of the capital programme spend between budget and the assumption in the plan; B) variances in the 2023/2024 asset revaluation amount between the assumption in the plan and actual valuation.
Investment in subsidiaries	This balance includes shares held by Council in Invercargill City Holdings Limited
Other financial assets - other investments	Variance between plan and budget includes higher amounts of reinvestment of interest into term deposits above the assumption included in the Long-term plan.
Derivative financial instruments	Change aligns the balance with the 2023/2024 closing actual amount

Liabilities

Trade and other payables	Change aligns the balance with the 2023/2024 closing actual amount
Provisions	A provision for parking fine refunds was established after the Long-term plan was approved and has now been included in the budget.
Employee benefit liabilities	Change aligns the balance with the 2023/2024 closing actual amount
Borrowings	Borrowings are lower than plan as it reflects a lower capital programme spend than against plan.

Schedule of changes to the plan (budget)

The current Long-term Plan 2024-2034 (Plan) was approved by Council on 27 June 2024. The budget for 2023/2024 was created to capture changes that are variations to the Plan. The focus of performance monitoring is on YTD financial results compared to budget and the consideration of changes between budget and Plan. The following table provides a summary view of the budget changes made to date and includes decisions made at various Council meetings. These changes are now reflected in the revised budgets.

	Net Surplus / (Deficit) (\$000)	Capital (\$000)	
Long-term Plan 2024/2025	-3,066	82,067	
People and culture operations increase of \$265,000 to come from existing funding	0		Finance and policy report 17 September 2024
Depreciation revision	+ 2,521		An adjustment is required to the depreciation budget due to variances between final positions of capital work in progress / asset values balances for 2023/2024 and the estimated position of assets within the Long-term Plan 2024-2034. This includes Property files Digitisation \$1.0 million, Our Council projects \$0.8 million and property/other projects \$0.6 million. Differences between the actual and estimate three waters asset revaluation are also included \$0.1 million.
<u>Capital Project changes:</u>			
<i>Branxholme supply main renewal</i>		- 899	To maintain an unchanged total project life budget, an adjustment to the budget in this year is required for any over or under spend from the previous year. This adjustment is only done for capital projects with a set budget and lifespan i.e. Roadmap and Strategic projects .
<i>Alternative water supply - New supply source</i>		+ 526	
<i>Treatment Facilities - Bluff consent renewals</i>		- 207	
<i>City Streets - Esk Street West (Roadmap)</i>		+ 233	
<i>Bluff Boat Ramp - Stage 1 - Jetties (Roadmap)</i>		- 418	
<i>City Centre Masterplan Urban Play (Roadmap)</i>		- 55	
<i>Bluff Hill active recreation hub carpark redevelopment</i>		+ 606	
<i>Surrey Park grandstand renewals (Roadmap)</i>		+ 300	
<i>Civic Administration building - Redevelopment</i>		+ 182	
<i>Rugby Park building - Main stand strengthening</i>		+ 101	
<i>Our Council (Business Enhancement) Programme</i>		+ 550	
<i>CCTV - establishment (Roadmap)</i>		+ 1,065	Works on project are now expected to be completed in the current year instead of over three years. Total project costs remains unchanged.
<i>Pipe Network - General renewals</i>		+ 605	Mersey Street rising main pipe duplication project to be started a year ahead of plan. Total project costs remains unchanged.
Revised budget 2024/2025 as at Q1 performance reporting date	-545	84,656	
Revised rates revenue to align with generated rate set revenue	+ 77		Additional rating unit number growth above the assumption used in the LTP had generated additional revenue for the year.
Subsidy revenue revised to align with NZTA approved programme	- 1,236		in July 2024, NZTA approved the subsidised operational and capital programmes for the 2024-2027 period.
Lower Interest revenue from related party advances	- 846		Lower Interest is now expected to be received due to A) the short-term advance of \$18 million to Invercargill City Holdings Limited was repaid in July 2024, 4 months earlier than planned in the LTP; B) the average balance of the Invercargill Central advance is lower than planned due to repayments received.
Higher interest revenue from term deposit investments	+ 72		Bank Term Deposit rates have been higher during the first half of the year.

	Net Surplus / (Deficit) (\$000)	Capital (\$000)	
Insurance renewal higher than planned (Utilities expenses)	- 735		Insurance premiums were renewed in October and have increased higher than planned, reflecting world wide trend in insurance risk and rising asset replacement values.
Depreciation revision	- 322		Adjustments to align with Capital programme movements and updated asset register
Ocean Beach Remediation	- 360		Ocean Beach Remediation requires \$860k ICC share, \$500k was included in plan
Minor operational adjustments	+ 67		Minor adjustments & correction to classification errors
<u>Capital Project changes:</u>			
<i>Te Unua</i>		- 4,988	Revision to phasing of project to align with expect spend in 2024/2025. Total project spend was increased to align with Council approval in October 2025
<i>Additional Pool at Splash Palace</i>		- 155	Feasibility work deferred to future year. Capital spend still planned for 2033-2034
<i>Property - Aquatics</i>		- 831	Changing room renewal work has been deferred to future years
<i>Water Pipe Network - Supply</i>		- 1,236	Removal of duplication error as capital renewal for water supply pipes was also included as part of the Branhholme pipe line project.
<i>Roading & Public Transport programmes</i>		- 1,657	Capital programme adjusted to align with NZTA approved funding programme
<i>Library books</i>		+ 100	Increase collection spend back to pre Covid levels to build up/replace book collections, in particular Large Print - Fiction as well as increase online content and platforms
<i>Various projects</i>		+ 410	Minor adjustments to programme to align with expected spend for year
Revised budget 2024/2025 as at Q2 performance reporting date	-3,828	76,299	